



The issue or acceptance of this form is not to be construed as an admission of liability on the part of the company. You should not admit liability or make any offer or enter into any correspondence regarding any incident which may result in a claim under your Policy.

DETAILS OF INCIDENT

Policy Holder:			
Date Reported:		Time Reported:	
Date of Incident:		Time of Incident:	
Incident Reported By:		Incident Reported To:	
Time Incident Location Inspected:		Location Inspected By:	

PART 1: DETAILS OF PERSON INVOLVED IN INCIDENT (also use for owner of damaged property if liability claim for damaged property)

Name:							
Address:							
Telephone Home:		Business:		Mobile:			
Date of birth: (approximate if unknown)				Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female		
Walking Stick	Yes <input type="checkbox"/> No <input type="checkbox"/>	Glasses	Yes <input type="checkbox"/> No <input type="checkbox"/>	Carrying Goods	Yes <input type="checkbox"/> No <input type="checkbox"/>	Other Impairments	Yes <input type="checkbox"/> No <input type="checkbox"/>

PART 2: WITNESS DETAILS*

*Eyewitnesses witnessed the incident; circumstantial witness witnesses the events leading up to or following the incident. Additional witnesses' details should be provided on attachment

Name of Witness to Incident:							
Address of Witness:							
Telephone Home:		Business:		Mobile:			
Type of Witness:	Eyewitness	Yes <input type="checkbox"/> No <input type="checkbox"/>	Circumstantial Witness	Yes <input type="checkbox"/> No <input type="checkbox"/>			
Relationship to Injured Person:							
If more than one witness, please provide details:							
If another party responsible, please provide details:							

PART 3: PERSONAL INJURY DETAILS

PART OF BODY INJURED (Place tick in appropriate box)

Head & Neck	<input type="checkbox"/>	Hip	<input type="checkbox"/>	Hands/Fingers	<input type="checkbox"/>
Eyes or Face	<input type="checkbox"/>	Shoulder	<input type="checkbox"/>	Knee	<input type="checkbox"/>
Back & Trunk	<input type="checkbox"/>	Arms/Wrists	<input type="checkbox"/>	Feet and Toes	<input type="checkbox"/>
If Other, or Multiple, please describe:					



PART 3: PERSONAL INJURY DETAILS (cont'd)

NATURE OF INJURY (Place tick in appropriate box)

Multiple	<input type="checkbox"/>	Minor Bruise - not disabling	<input type="checkbox"/>	Concussion/Unconscious (Serious)	<input type="checkbox"/>
Fracture	<input type="checkbox"/>	Major Bruise - disabling	<input type="checkbox"/>	Burns/Scalds - require medical attention	<input type="checkbox"/>
Sprain	<input type="checkbox"/>	Superficial	<input type="checkbox"/>	Minor Cut/Laceration - no stitches	<input type="checkbox"/>
Dislocation	<input type="checkbox"/>	No Apparent Injury	<input type="checkbox"/>	Cut/Laceration - requiring stitches	<input type="checkbox"/>
Ligament Damage	<input type="checkbox"/>	Minor Concussion	<input type="checkbox"/>		

If Other, please describe:

Description of and Sequence of Events leading up to the incident (as described by the injured party):

Description of Incident (by you or by independent witness):

Was injured person taken to:

First Aid	Yes <input type="checkbox"/> No <input type="checkbox"/>	Doctor/Hospital	Yes <input type="checkbox"/> No <input type="checkbox"/>	Ambulance	Yes <input type="checkbox"/> No <input type="checkbox"/>
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Name of First Aider/Person Attending:

If third party/contractor at fault, their name:

Third party/contractor's insurance details:

PART 4: PROPERTY DAMAGE (complete if there is property damage)

Item Damaged:	
Details:	
If viewed and by whom:	
Photos taken and by whom:	

PART 5: LOCATION OF INCIDENT (Please tick appropriate box)

Shop No. of Nearest Tenant:

Car Park Ramps	<input type="checkbox"/>	Stairs	<input type="checkbox"/>	Common Areas - Non Food	<input type="checkbox"/>
Entrance/Exit	<input type="checkbox"/>	Office Areas	<input type="checkbox"/>	Moving Walkways	<input type="checkbox"/>
Escalators	<input type="checkbox"/>	Internal Ramp	<input type="checkbox"/>	Elevators	<input type="checkbox"/>
Toilet Areas	<input type="checkbox"/>	Restaurants	<input type="checkbox"/>	Children's Play Area	<input type="checkbox"/>
Car Parks	<input type="checkbox"/>	Other	<input type="checkbox"/>	Common Areas - Food	<input type="checkbox"/>

If Other, please describe:



PART 6: TYPE OF INCIDENT (Please tick appropriate box)

Slip and Fall of Person

Chips	<input type="checkbox"/>	Lack of Barrier	<input type="checkbox"/>	Uneven Floor	<input type="checkbox"/>
Ice Cream	<input type="checkbox"/>	Rainwater on Floor	<input type="checkbox"/>	Tripped Over Object	<input type="checkbox"/>
Beverage	<input type="checkbox"/>	Barrier/Signs	<input type="checkbox"/>	Steps/Stairs	<input type="checkbox"/>
Floor Slippery (Surface)	<input type="checkbox"/>	Vegetable/Fruit Items	<input type="checkbox"/>	Car Park Stops/Bollards	<input type="checkbox"/>
Inadequate Lighting	<input type="checkbox"/>	Other Food	<input type="checkbox"/>	No apparent reason	<input type="checkbox"/>
Vomit	<input type="checkbox"/>	Person Running	<input type="checkbox"/>		

If Other, please describe:

PART 6: TYPE OF INCIDENT cont'd (Please tick appropriate box)

Type of Surface

Marble	<input type="checkbox"/>	Tile	<input type="checkbox"/>	Carpet	<input type="checkbox"/>
Speed hump	<input type="checkbox"/>	Terrazzo	<input type="checkbox"/>	Timber	<input type="checkbox"/>
Bitumen	<input type="checkbox"/>	Dirt/grass/garden	<input type="checkbox"/>	Slate	<input type="checkbox"/>
Vinyl	<input type="checkbox"/>	Concrete	<input type="checkbox"/>	Other	<input type="checkbox"/>

If Other, please describe:

Caught in:

Door	<input type="checkbox"/>	Escalator/Elevator	<input type="checkbox"/>	Machinery	<input type="checkbox"/>
Other	<input type="checkbox"/>				

If Other, please describe:

Stepping on or Striking Against:

Display Stands	<input type="checkbox"/>	Escalator/Elevator	<input type="checkbox"/>	Sharp Edges/Protruding Object	<input type="checkbox"/>
Doors	<input type="checkbox"/>				

Other

Falling Objects	<input type="checkbox"/>	If Falling objects, please describe:			
Water Damage	<input type="checkbox"/>				

Was injured person:

Reasonable	<input type="checkbox"/>	Upset	<input type="checkbox"/>	Aggressive	<input type="checkbox"/>
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Add relevant comments

Please attach written statement from security guards and/or cleaner (if appropriate)

Record of Incident:

Video/CCTV	<input type="checkbox"/>	Photo	<input type="checkbox"/>	None	<input type="checkbox"/>
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I/We declare that the information given in this form is truthful, accurate and complete. No information likely to affect this claim has been withheld. I/We understand that this claim may be refused if information is untrue, inaccurate or concealed.

Dated at _____ this _____ day of _____ 20____

Signature _____

Witness Name _____ Signature _____

Witness Address _____